

**ST JAMES AND ST OSYTH SURGERY  
FRIENDS AND FAMILY COMMENTS**

**MONTH:- June 2022**

<b>HOW LIKELY TO RECOMMEND SURGERY TO FRIENDS AND FAMILY</b>	<b>COMMENTS RECEIVED</b>
Very Good	He goes out of his way and listens , very patient. Always feel happy with my appointment, very pleasant and Dr Arora is very caring.
Very Good	PA – Support as always
Very Good	All the staff are always polite and helpful. Doctor listen and always make you feel comfortable
Very Good	Great Doctor, made me feel listened to. Was quick and efficient in sorting my issue

Month	No collected by:		TOTAL COLLECTED		Very Good	Good	Neither Good or Poor	Poor	Very Poor	Don't Know
	Paper	Web								
Jun-22	8	2	10		9	1	0	0	0	0